



**FAMILY  
OWNED &  
OPERATED**

**SINCE  
2005**

# LIFETIME WARRANTY

Newman Windows & Doors is proud to be the home of the LIFETIME WARRANTY! This means throughout the lifetime of the product, Newman guarantees the installation 100%. If there are confirmed issues from installation of the product, we will send our service team out free of charge. No labor, materials or parts will be charged to the customer during the entire reconciliation process.

Each product comes with a warranty directly from the manufacturer. We follow all manufacturer guidelines and will submit any warranty claims on part of your behalf. It is important to read and understand the details, timeframe, and limitations of your products warranty. Newman representatives are always available to review or explain any warranty questions you may have.

Newman Windows & Doors will provide free labor on warranty claims for the first year of your product. This year starts the date the product is delivered to our warehouse. This information can be provided by any Newman representative in our office. After one year, all warranty claims will be charged a per hour labor rate (see rates below). Newman's service department will schedule a date and time with you for our team to fix your warranted item(s) in a timely manner. You are also welcome to pick up the warranted parts from our warehouse and hire a third party to fix or install your warranted item(s), this pick-up only will need to be scheduled with our service department/warehouse. Newman's service department can offer you referrals for labor, to assist you with fixing your warranted item(s). All warranty photos, sales orders and notes will be kept safe in your lifetime job file in our system for easy access for any future questions or concerns.

\*Please note all warranties are nontransferable to new owners per manufacturer warranty.

LABOR	RATE PER HOUR
Diagnosis of reported issue	\$150
Small Task (caulking, parts replacement)	\$150
Manufacturer Warranty Large Parts	\$150 one man \$200 two man
Manufacturer Warranty Glass Reglazing	\$300 one man \$350 two man